

## **Training Policy & Procedures**

At Cosmos International Training Institute (CITI), we are committed to providing high-quality training programs that meet the needs of our students and stakeholders. This Training Policy outlines our approach to training delivery, assessment, and continuous improvement.

#### **1. Training Program Development**

1.1 **Needs Assessment**: CITI conducts regular needs assessments to identify training needs and priorities among our target audience.

1.2 **Curriculum Development**: Training programs are developed based on industry standards, best practices, and stakeholder feedback. The curriculum is designed to be relevant, practical, and aligned with the learning objectives.

1.3 **Qualified Instructors**: CITI ensures that instructors delivering training programs possess the necessary qualifications, expertise, and experience in their respective fields.

# 2. Training Delivery

2.1 **Facilities and Resources**: CITI provides modern facilities, equipment, and resources to support effective training delivery. Classrooms are equipped with audiovisual aids and interactive tools to enhance the learning experience.

2.2 **Instructional Methods**: Training programs at CITI employ a variety of instructional methods, including lectures, demonstrations, case studies, group discussions, and hands-on exercises, to cater to different learning styles.

2.3 **Participant Engagement**: CITI encourages active participation and engagement from participants through interactive sessions, practical exercises, and opportunities for discussion and feedback.

#### 3. Assessment and Evaluation

3.1 **Assessment Criteria**: Training programs include formal assessments to evaluate participants' understanding and proficiency in the subject matter. Assessment criteria are communicated clearly to participants in advance.

3.2 **Feedback Mechanism**: CITI solicits feedback from participants at the end of each training program to assess satisfaction levels, identify areas for improvement, and make necessary adjustments to future programs.

## 4. Certification and Recognition

4.1 **Completion Certificates**: Participants who successfully complete a training program at CITI receive a certificate of completion, which validates their achievement and participation in the program.

4.2 **Industry Recognition**: CITI collaborates with industry partners and accrediting bodies to ensure that our training programs meet industry standards and are recognized and valued by employers and stakeholders.

# 5. Continuous Improvement

5.1 **Feedback Analysis**: Feedback collected from participants and stakeholders is analyzed systematically to identify trends, patterns, and areas for improvement in training delivery and content.

5.2 **Program Review**: CITI conducts regular reviews of training programs to assess effectiveness, relevance, and alignment with organizational goals and industry requirements. Updates and revisions are made as necessary to enhance program quality and impact.

#### 6. Contact Information

For inquiries or to enroll in our training programs, please contact:

Cosmos International Training Institute (CITI) No.26, 2nd Street, Sri Padmavathy Nagar, Pattabiramapuram, Tiruttani - 631 209 Tiruvallur (Dt.), Tamil Nadu, India Email: info@cosmostrg.com Phone: +91 - 97 87 87 28 66



Managing Director

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